

Flawless Electrolysis Privacy Policy effective from May 25th 2018 in compliance with new General Data Protection Regulation

Flawless Electrolysis is committed to protecting your privacy and security. This policy explains how and why we use your personal data to ensure you remain informed and in control of your information.

1. What information does Flawless Electrolysis collect?

We receive, collect and store any information you enter on our website or provide us in any other way. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, communications); comments, feedback, product reviews, recommendations, and personal profile.

2) How do we collect personal data?

When you visit our website, send us a message on the contact form or call or email us, we collect personal information you give us such as your name, address and email address, contact number. Your personal information will be used for the specific reasons stated above only.

3) Why do we collect this information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;

3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

4) How do you store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

5) How we communicate with our site visitors

We may contact you to notify you regarding your visit, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

6) Cookies used

Flawless Electrolysis uses cookies to track personal information received through the website. As our site is hosted on the [wix.com](https://www.wix.com) platform, please visit [wix.com](https://www.wix.com) site for details of what cookies are used. Please see the following details of cookies used also:

- i) svSession - Permanent - Creates activities and BI
- ii) hs - Session - Security
- iii) incap_ses_\${Proxy-ID}_\${Site-IS} - Session - Security
- iv) incap_visid_\${Proxy-ID}_\${Site-ID} - Session - Security

- v) nlbi_{ID} - Persistent cookie - Security
- vi) XSRF-TOKEN - Persistent cookie - Security
- vii) smSession - Two weeks - Identify logged in site members

7) How you can withdraw your consent

All site visitors can withdraw their consent for collection of personal information, delete or change the collected information. If you do not want us to process your data anymore, please contact us at flawless_electrolysis@hotmail.co.uk

8) Privacy Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

9) Questions and our contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at flawless_electrolysis@hotmail.co.uk.